# Change Segment Status From HK to BK Now Restricted

<table>
<thead>
<tr>
<th>Product Advisory Number:</th>
<th>2406</th>
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<tbody>
<tr>
<td>Version:</td>
<td>01</td>
</tr>
<tr>
<td>Load To Production:</td>
<td>02-Mar-15 21:30 EST 02:30 GMT</td>
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### High Level Description:
Restricting a user the ability to change a segment status code of HK (Holding Confirmed), a holding confirmed status, to BK (Passive Segment), a passive status code. This change will be applied to married and non-married air segments.

### Impact Summary:
Restricts the ability to change the status code of HK to BK using the segment status code change functional entry. There are no new screen changes, no new functional entries and no new error responses.

### Reason For Issue:
First Notification

### Customer Impact:
- ☒ Agency Customers
- ☒ Airline Customers
- ☒ eCommerce Customers
- ☐ Car, Hotel, Rail or Cruise Customers
- ☐ Internal Only
- ☒ Developers

### System:
- ☒ Galileo
- ☐ Apollo
- ☐ Worldspan

### Load To Copy:
21-Jan-15 19:00 EST Midnight GMT

### Web Services: (API and Messaging)
Not Applicable. No changes identified.

### Issue History:
Version 01
Overview

Change segment status functionality provides the capability of changing action codes on an air segment. The functional entry is the change key ‘@’, followed by the line number ‘n’, followed by the status code (also known as an action code). An example of the functional entry in Travelport Galileo (1G) is ‘@1BK’.

Segment status changes from a confirmed HK status code to a passive BK status code will be disallowed. Note: Travelport Apollo (1V) and Travelport Worldspan (1P) already support this restriction.

There are no format screen changes. If an attempt is made to change a HK segment to BK, the existing error “SEGMENT X CHECK SEGMENT STATUS CHANGE” will be displayed.

Customer Benefit

- Ensure processing of confirmed air segments is aligned with industry processing

Detail and Customer Examples

If an invalid Segment Status Change is attempted, the following (existing) error will be displayed:

** ERROR **
SEGMENT X CHECK SEGMENT STATUS CHANGE

Example: Change Status functional entry and displayed error response:

```
01 1. BA 906 Y 23DEC LHRFRA HK1 0820 1100 O* E TU
02 2. BA 901 Y 27DEC FRALHR HK1 0725 0815 O* E SA
03 3. LH 921 Y 03FEB LHRFRA HK1 0630 0905 O* E TU
04 4. UA 945 Y 05FEB FRAORD HK1 0805 1105 O* E TH
05 ** VENDOR LOCATOR DATA EXISTS ** >VLi
06 >&@1BK
07 ** ERROR **
08 SEGMENT 1 CHECK SEGMENT STATUS CHANGE
09 >
```