### Product Advisory

#### Travelport Worldspan Display Category 31 Rules Text

<table>
<thead>
<tr>
<th>Product Advisory Number:</th>
<th>2385</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version:</td>
<td>01</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Load To Production:</th>
<th>11-Mar-15</th>
<th>04:30 EST</th>
<th>09:30 GMT</th>
</tr>
</thead>
</table>

**High Level Description:** Category 31 rules text available to Travelport Worldspan users.

**Impact Summary:** Detailed Voluntary Change text as filed by airlines (Category 31) will be available to Travelport Worldspan users.

**Reason For Issue:** First Notification

**Customer Impact:**
- ☒ Agency Customers
- ☐ Internal Only
- ☐ Developers
- ☐ Airline Customers
- ☐ eCommerce Customers
- ☐ Car, Hotel, Rail or Cruise Customers

**System:**
- ☒ Worldspan
- ☐ Galileo
- ☐ Apollo

<table>
<thead>
<tr>
<th>Load To Copy:</th>
<th>26 Nov 14</th>
<th>04:30 EST</th>
<th>09:30 GMT</th>
</tr>
</thead>
</table>

**Web Services:** Not Applicable

**Issue History:** Version 01
Overview

Category 31 (Voluntary Changes) rules text will be made available to Travelport Worldspan users. This is dependent upon airlines filing Category 31. Until now system users have been referred to Category 16 (Penalties) for change and penalty information. As it is possible that Category 31 rules text may differ to text in Category 16, Category 31 text will be made available in addition to the information available today via Category 16.

Customer Benefit

- System users have access to complete Voluntary Changes information
- Additional information will further assist system users to make an informed choice at time of booking

Detail and Customer Examples

Category 31 rules text can be displayed using all available Fare Rule display inputs using the abbreviation **VOL**.

**4F.Rn** (where n is the line number) displays mini Rules for the fare on line n of a Fares Display. This entry displays the fare rules in an abbreviated format with up to a maximum of 5 lines of text. If additional text is available *MORE* will appear at the end of line 5 to alert the user to display the Category in full. A Tab prompt is available to enable the user access to the full rule.

Category 31 information is now available. The tab prompt has been added to allow the user to display the entire Category 31 text.
4F.Rn#MENU (where n is the line number of a Fares Display) displays the list of categories applicable to the specific fare/rule to view. This screen has been updated to include the Category 31 / Voluntary Changes information.

<p>| | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>01</td>
<td>ALL</td>
<td>&gt;4F.R3</td>
<td>ALL ( OTHER DISC</td>
<td>&gt;4F.R3</td>
<td>OTH (</td>
</tr>
<tr>
<td>02</td>
<td>BRIEF</td>
<td>&gt;4F.R3</td>
<td>BRI ( TOUR CONDUCTOR</td>
<td>&gt;4F.R3</td>
<td>TCD (</td>
</tr>
<tr>
<td>03</td>
<td>TICKETING</td>
<td>&gt;4F.R3</td>
<td>TKT ( AGENT DISCOUNTS</td>
<td>&gt;4F.R3</td>
<td>AGT (</td>
</tr>
<tr>
<td>04</td>
<td>APPLICATION RULE</td>
<td>&gt;4F.R3</td>
<td>APL ( SALE RESTRICTION</td>
<td>&gt;4F.R3</td>
<td>SLS (</td>
</tr>
<tr>
<td>05</td>
<td>MINIMUM STAY</td>
<td>&gt;4F.R3</td>
<td>MIN ( STOPOVERS</td>
<td>&gt;4F.R3</td>
<td>STO (</td>
</tr>
<tr>
<td>06</td>
<td>MAXIMUM STAY</td>
<td>&gt;4F.R3</td>
<td>MAX ( TRANSFERS</td>
<td>&gt;4F.R3</td>
<td>TRA (</td>
</tr>
<tr>
<td>07</td>
<td>SEASONS</td>
<td>&gt;4F.R3</td>
<td>SEA ( ENDORSEMENTS</td>
<td>&gt;4F.R3</td>
<td>END (</td>
</tr>
<tr>
<td>08</td>
<td>DAY/TIME</td>
<td>&gt;4F.R3</td>
<td>DAY ( HIP</td>
<td>&gt;4F.R3</td>
<td>HIP (</td>
</tr>
<tr>
<td>09</td>
<td>FLIGHT APPLIC</td>
<td>&gt;4F.R3</td>
<td>FLT ( PENALTIES</td>
<td>&gt;4F.R3</td>
<td>PEN (</td>
</tr>
<tr>
<td>10</td>
<td>ADVANCE RES/TKTG</td>
<td>&gt;4F.R3</td>
<td>ADV ( VOLUNTARY CHANGE</td>
<td>&gt;4F.R3</td>
<td>VOL (</td>
</tr>
<tr>
<td>11</td>
<td>SURCHARGES</td>
<td>&gt;4F.R3</td>
<td>SUR ( COMBINABILITY</td>
<td>&gt;4F.R3</td>
<td>COM (</td>
</tr>
<tr>
<td>12</td>
<td>CHILD DISCOUNT</td>
<td>&gt;4F.R3</td>
<td>CHD ( ROUTINGS</td>
<td>&gt;4F.R3</td>
<td>RTG (</td>
</tr>
<tr>
<td>13</td>
<td>)&gt;</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

On making the entry 4F.Rn#VOL full Category 31 data is returned. Several ‘MD’ entries will be required to display full text. A partial display is shown below.

<p>| | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>01</td>
<td>VOLUNTARY CHANGE</td>
<td>&gt;4F.R3</td>
<td>VOL ( FOR T- TYPE FARES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>02</td>
<td>IN THE EVENT OF CHANGES TO TICKETED FLIGHTS</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>03</td>
<td>BEFORE DEPARTURE OF JOURNEY - APPLIES WITHIN TKT</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04</td>
<td>VALIDITY</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>05</td>
<td>CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDEN</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>06</td>
<td>BY</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>07</td>
<td>THOSE OF XX INTERNATIONAL FARES</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>08</td>
<td>CHARGE GBP 120.00 FOR REISSUE OR HIGHEST FEE OF ALL</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>09</td>
<td>CHANGED FARE COMPONENTS - /CHILD DISCOUNTS APPLY - NO</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>FEE FOR INFANTS W/O SEAT AND</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>REPRICE USING CURRENT FARES - ONLY BOOKING CODE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>CHANGES PERMITTED</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>)&gt;</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Provided all of the following conditions are met:

1. No change to fare breaks
2. When no INTL coupons remain - all new travel must be domestic
3. Change is on/before day of original scheduled flight
4. XX fares are used
5. Public fares are used if ticketed fare is in public tariff. Private fares are used if ticketed fare is in private tariff
6. ADV RES is measured from reissue date to departure of pricing unit

Voluntary change

Do a Category 31 specific text entry to view contents
Also reference 16 penalties - for additional change information
Combining

Unless otherwise specified
Applicable add-on construction is addressed in miscellaneous provisions - category 23.
End-on-end

4F.Rn#ALL (where n is the line number of a Fares Display) – Display the fare rule in full. Full text gives the complete details from the official filing for the displayed fare in full text format. The full text will indicate if the information supplied by ATPCO came from Rules Text/or/General Text/or/footnote text.

As Category 31 text is typically lengthy and complex and can entail multiple 'Move Down' entries only brief information will be displayed in the fare rule. Travelport Worldspan users must use the entry 4F.Rn#VOL to display complete information.
The Help display has been updated to show VOL as follows. Enter 4F.Rn#HELP (where n is the line number of a Fares Display).

```
 1 2 3 4 5 6
1234567890123456789012345678901234567890123456789012345678901234

 01 ALL - ALL  BRI - BRIEF  TKT - TICKETING
 02 * ACC - ACCOMPANYING TVL  * MIN - MINIMUM STAY
 03 * ADV - ADVANCE RES/TKTG  * MIS - MISC PROVISIONS
 04 * AGT - AGENTS DISCOUNTS  * OTH - OTHER DISCOUNTS
 05 * APL - APPLICATION DISCOUNTS  * PEN - PENALTIES
 06 * BLA - BLACKOUTS  * SEA - SEASONS
 07 * CHD - CHILD DISCOUNT  * SLS - SALE RESTRICTION
 08 * COM - COMBINABILITY  * STO - STOPOVERS
 09 * DAY - DAY/TIME  * SUR - SURCHARGES
 10 * DEP - DEPOSITS  * TCD - TOUR CONDUCTOR
 11 * ELI - ELIGIBILITY  * TOU - TOURS
 12 * END - ENDORSEMENTS  * TRA - TRANSFERS
 13 * FLT - FLIGHT APPLIC  * TVL - TRAVEL RESTRICTION
 14 * CHD - CHILD DISCOUNT  * SLS - SALE RESTRICTION
 15 >
```

Rule Display qualifiers and modifiers may be strung together in any order (after the required start of entry format).

Example inputs:

<table>
<thead>
<tr>
<th>Input</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4F.R3#VOL</td>
<td>Display fare mini rules from line 3, specific category</td>
</tr>
<tr>
<td>4F.R3#PEN/VOL</td>
<td>Display fare mini rules from line 3, specific categories</td>
</tr>
<tr>
<td>4FLONSFO*HCAP3M#VOL</td>
<td>Display specific rule category for fare basis code on specific carrier</td>
</tr>
<tr>
<td></td>
<td>between O&amp;D</td>
</tr>
<tr>
<td>4FLONBOS-VS/L10OCT*J2WB#VOL</td>
<td>Display specific rule category for fare basis code on specific carrier</td>
</tr>
<tr>
<td></td>
<td>between O&amp;D with departure date.</td>
</tr>
</tbody>
</table>
Example: Enter 4F.Rn#MIN/VOL – Minimum Stay and Voluntary Change information is displayed for the fare shown on line n of the current Fares Display. Several ‘Move Down’ entries are required to display entire Voluntary Change text.

```
1         2         3         4         5         6
1234567890123456789012345678901234567890123456789012345678901234
01  MINIMUM STAY
02  UNLESS OTHERWISE SPECIFIED
03  TRAVEL FROM INBOUND TRANSATLANTIC SECTOR MUST COMMENCE NO
04  EARLIER THAN THE FIRST SUN AFTER DEPARTURE OF THE
05  OUTBOUND
06  TRANSATLANTIC SECTOR.
07  VOLUNTARY CHANGE
08  FOR T- TYPE FARES
09  IN THE EVENT OF CHANGES TO TICKETED FLIGHTS
10  BEFORE DEPARTURE OF JOURNEY – APPLIES WITHIN TKT
11  VALIDITY
12  CERTAIN DOMESTIC REISSUE PROVISIONS MAY BE OVERRIDDEN
13  BY
14 )>
```

Example: Enter 4FLONSFO*VN2XPB-XX|VOL – Display the Voluntary Change information for a specific Fare Basis and route for carrier XX. Several ‘Move Down’ entries are required to display entire Voluntary Change text.

```
1         2         3         4         5         6
1234567890123456789012345678901234567890123456789012345678901234
01  VOLUNTARY CHANGE
02  FARE RULES TEXT
03  FOR -2 TYPE SUPER/SPECIAL INSTANT PURCHASE FARES  NOTE
04  RULE 4001 IN IPRG APPLIES
05  GENERAL RULES TEXT
06  BETWEEN THE UNITED STATES AND AREA 2
07  ORIGINATING THE UNITED STATES –
08  IN THE EVENT OF CHANGES TO TICKETED FLIGHTS
09  BEFORE DEPARTURE OF JOURNEY – APPLIES WITHIN TKT
10 )>
```
Additional Information

The system changes that have taken place to allow Category 31 data to display, requires that changes also be made to the information that is displayed today.

Where Category 31 is not filed by the airline whose Rule information is being viewed, the message will be displayed as it is today (per screen example below)

```
WHEN CALCULATING A DIFFERENTIAL. THIS FARE MUST NOT BE
USED AS THE THROUGH FARE WHEN PRICING A FARE COMPONENT
WITH A DIFFERENTIAL.
MPM - AT 3927 VIA NORTH ATLANTIC
INDUSTRY FARE TYPE - ZAP - PREMIUM ECONOMY ADVANCE PURCH
PFCS MAY VARY BY RTG
ROUTING MPM MPM TRVL PERMITTED
VOLUNTARY CHANGE RULES APPLY - SEE PENALTY NOTES
>4F.R3 ( >4F.R3#BRI ( >4F.R3#TKT ( >4F.R3#ALL ( >4F.R3#MENU ( >4F*
```

Where there is no Penalty or Voluntary change information filed (Category 16 and Category 31) an alert message will not be displayed.
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