## Itinerary Receipt Mandated Verbiage for Hazardous Materials

### Product Advisory number: 2734

### Version: 01

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<th>Load to production:</th>
<th>Travelport Galileo: 25-Jan-16</th>
<th>22:00 EST</th>
<th>03:00 (26-Jan) GMT</th>
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<td>22:00 EST</td>
<td>03:00 (26-Jan) GMT</td>
</tr>
<tr>
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<td>05:30 EST</td>
<td>10:30 (26-Jan) GMT</td>
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### High level description:
Add new text to the Itinerary Receipt document for Hazardous Materials, as mandated by Industry Authorities

### Impact summary:
New additional text to be added to the Itinerary Receipt document

### Reason for issue:
Fits Notification

### Customer impact:
- ☒ Agency customers
- ☒ Airline customers
- ☐ eCommerce customers
- ☐ Car, hotel, rail or cruise customers

### System:
- ☒ Travelport Galileo
- ☒ Travelport Apollo
- ☒ Travelport Worldspan

### Load to copy:
- Travelport Galileo: 30-Dec-15 17:00 EST 22:00 GMT
- Travelport Apollo: 30-Dec-15 17:00 EST 22:00 GMT
- Travelport Worldspan: 30-Dec-15 08:30 EST 13:30 GMT

### Not applicable

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Web services: (API and Messaging) Not applicable
Issue history: Version 01
Overview

An Itinerary Receipt must be issued for every electronic travel document and must include specific text relating to the terms and conditions of carriage, i.e. Travel. Industry authorities have mandated that this text must now also include reference to terms and conditions for Hazardous Materials (aerosols, flammable liquids, etc.). This change has been mandated for support documents of electronic tickets (Etkt), this does not include electronic miscellaneous documents (EMDs).

Customer benefit

- Maintain compliance with Industry standards for documentation

Detail and customer examples

With the implementation of this enhancement, the host system generated/printed Itinerary Receipt for electronic tickets will include the new Hazardous Materials verbiage. This does not apply to EMD documents.

The following is an example of the new Hazardous Materials verbiage:

For Travelport Apollo and Travelport Galileo:

THE CARRIAGE OF CERTAIN HAZARDOUS MATERIALS—LIKE AEROSOLS—FIREWORKS—AND FLAMMABLE LIQUIDS—ABOARD THE AIRCRAFT IS FORBIDDEN. IF YOU DO NOT UNDERSTAND THESE RESTRICTIONS—FURTHER INFORMATION MAY BE OBTAINED FROM YOUR AIRLINE.

For Travelport Worldspan:

THE CARRIAGE OF CERTAIN HAZARDOUS MATERIALS, LIKE AEROSOLS, FIREWORKS, AND FLAMMABLE LIQUIDS, ABOARD THE AIRCRAFT IS FORBIDDEN. IF YOU DO NOT UNDERSTAND THESE RESTRICTIONS, FURTHER INFORMATION MAY BE OBTAINED FROM YOUR AIRLINE.
Section 1: Travelport Apollo

Example 1.1:

The following is an example of the Travelport Apollo printed E-ticket Itinerary Receipt document to show the new Hazardous Materials verbiage. The new text will be printed following the last line of the current terms and conditions. The new Hazardous Materials lines are highlighted on the following Itinerary Receipt document for illustration purpose only.

The following example of the E-ticket Itinerary Receipt document is printed from a Canadian agency location:

(Note: the same [English] text will be used for Japanese locations)

<table>
<thead>
<tr>
<th>CR</th>
<th>FLT</th>
<th>DATE</th>
<th>FROM</th>
<th>TO</th>
<th>DEP</th>
<th>ST</th>
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<tr>
<td>AC</td>
<td>485</td>
<td>04DEC</td>
<td>MONTREAL</td>
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<td>630A</td>
<td>OK</td>
<td>L 0PC</td>
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<td>OK</td>
<td>L 0PC</td>
<td>08DEC</td>
<td>08DEC</td>
<td></td>
</tr>
</tbody>
</table>

RLOC: AC -PB5C4I

BAGGAGE ALLOWANCE
ADT

AC YMQYTO 0PC
BAG 1 - 25.00 CAD UPTO50LB/23KG AND UPTO62LI/158LCM
BAG 2 - 25.00 CAD UPTO50LB/23KG AND UPTO62LI/158LCM
MYTRIPANDMORE.COM/BAGGAGEDETAILSAC.BAGG

AC YTOYMQ 0PC
BAG 1 - 25.00 CAD UPTO50LB/23KG AND UPTO62LI/158LCM
BAG 2 - 25.00 CAD UPTO50LB/23KG AND UPTO62LI/158LCM
MYTRIPANDMORE.COM/BAGGAGEDETAILSAC.BAGG

CARRY ON ALLOWANCE
AC YMQYTO 2PC
BAG 1 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE
BAG 2 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE

AC YTOYMQ 2PC
BAG 1 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE
BAG 2 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE

BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/
ONLINE CHECKIN/FORM OF PAYMENT/MILITARY/ETC.

Note: The above document may not be to print line or print position specifications.

The following example of the E-ticket Itinerary Receipt document was printed from a French Canadian agency location:

CE RECU DE BILLET ELECTRONIQUE PEUT ETRE EXIGE A L*ENREGISTREMENT
ET DOIT ETRE PRESENTE AUX DOUANES ET A L*IMM Migration SUR DEMANDE

NOM: JOHNSON/SARAH MS
LES VOY LAURIER DU VALLON 020CT15 IATA: 69923383 1V-S8NLRM
BILLET 014 5866403547 LIEU D*EMISSION:STE FOY QC/CA FC10
EMIS PAR: AIR CANADA AGENT 010302
TARIF TAXES/FRAIS TOTAL
CAD 297.00 7.12CA 16.46XG 62.35XT CAD 382.93
YQ/YR - CARRIER IMPOSED FEES/CHARGES/SURCHARGES LEVIED BY AIRLINES
MODE DE PAIEMENT:CC
AC ONLY-NON-REF-CHGE FEE

19NOV YMQ AC YTO Q3.00Q3.00 124.00AC YQM Q20.00Q3.00 144.00CAD297.00END
XT 32.83XQ 29.00SQ 0.52RC

LE TRANSPORT ET AUTRES SERVICES OFFERTS PAR LE TRANSPORTEUR SONT SOUMIS
AUX CONDITIONS GENERALES DE TRANSPORT- INTEGReES POUR REFERENCE A LA
PRESENTE.

CES CONDITIONS PEUVENT ETRE OBTENUES AUPRES DU TRANSPORTEUR EMETTEUR.

LES PASSAGERS EFFECTUANT UN VOYAGE VERS UNE DESTINATION FINALE OU
INCLUANT UN ARRET DANS UN AUTRE PAYS QUE CELUI DE DEPART SONT INFORMES
QUE LES CONVENTIONS CONNUES SOUS LE NOM DE CONVENTION DE MONTREAL-
OU CONVENTION DE VARSOVIE QUI L*PRECEDEE- INCLUANT SES AMENDEMENTS (LE
SYSTEME CONVENTION DE VARSOVIE)- PEUVENT S*APPLIQUER A L*ENSEMBLE DU
VOYAGE- Y COMPRIS TOUTE PARTIE DE CELUI-CI EFFECTUEE DANS UN MEME PAYS.
POUR CES PASSAGERS- LA CONVENTION APPLICABLE- INCLUANT LES CONTRATS SPECIFIQUES DE TRANSPORT LIES A TOUT TARIF APPLICABLE- REGIT ET PEUT LIMITER LA RESPONSABILITIE DE LA COMPAGNIE. VEUILLEZ COMMUNIQUER AVEC VOTRE TRANSPORTEUR AERIEN POUR OBTENIR PLUS DE RENSEIGNEMENTS.

LE TRANSPORT A BORD DE L'AERONEF DE MATIERES DANGEREUSES COMME LES AEROSOLS- FEUX D*ARTIFICE OU LIQUIDES INFLAMMABLES- EST INTERDIT. SI VOUS NE COMPRENEZ PAS CES RESTRICTIONS- VOTRE TRANSPORTEUR AERIEN POURRA VOUS DONNER PLUS DE DETAILS.

TR VOL DATE DE DEP. ST CL BG NV AV NV AP
AC 485 19NOV MONTREAL TORONTO 630A OK L 0PC 19NOV 19NOV
AC 8934 19NOV TORONTO MONCTON 855A OK A 0PC 19NOV 19NOV

SERVICE ASSURE PAR AIR CANADA EXPRESS -

RLOC: AC -PB5K45

BAGGAGE ALLOWANCE
ADT
AC YMQYQM 0PC
BAG 1 - 25.00 CAD UPT050LB/23KG AND UPT062LI/158LCM
BAG 2 - 25.00 CAD UPT050LB/23KG AND UPT062LI/158LCM
MYTRIPANDMORE.COM/BAGGAGEDETAILSAC.BAGG

CARRY ON ALLOWANCE
AC YMQYTO 2PC
BAG 1 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE
BAG 2 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE

AC YTOYQM 2PC
BAG 1 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE
BAG 2 - NO FEE CARRYON HAND BAGGAGE ALLOWANCE

BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/ONLINE CHECKIN/FORM OF PAYMENT/MILITARY/ETC.

Note: The above document may not be to print line or print position specifications.

The following example of the E-ticket Itinerary Receipt document was printed from a Mexico agency location:

THIS ETKT ITINERARY/RECEIPT MAY BE REQUIRED AT CHECK-IN AND MUST BE PRESENTED TO CUSTOMS AND IMMIGRATION IF REQUESTED

NAME: JOHNSON/MICHAEL MR
APOLLO GALILEO CLASSROOM 1 04NOV15 IATA: 14537482 1V-TKTBRA
TICKET NO. 139 9910910264 PLACE OF ISSUE: MEXICO DF/MX FC10
ISSUED BY: AEROMEXICO AGENT 010302
FARE TAXES AND CARRIER IMPOSED FEES TOTAL EQV FARE PAID
USD 292.00 193XO 1795XT MXN 6814 MXN 4826
YQ/YR - CARRIER IMPOSED FEES/CHARGES/SURCHARGES LEVIED BY AIRLINES FORM OF PAYMENT: CC
RFCAME880912I89/NONEND-NONREF/CHG-CXL - FEE APPLIES
**Product Advisory**

Itinerary Receipt Mandated Verbiage for Hazardous Materials

**December 18, 2015**

TRAVELPORT CONFIDENTIAL INFORMATION

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**RLOC:** AM -MRCZVD

**BAGGAGE ALLOWANCE**

**ADT**

**AM MEXLAX** 1PC

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</tr>
<tr>
<td>2 -</td>
<td>750 MXN</td>
<td>UPTO50LB/23KG AND UPTO62LI/158LCM</td>
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MYTRIPANDMORE.COM/BAGGAGEDETAILSAM.BAGG

**AM LAXMEX** 1PC

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<td>NO FEE</td>
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<td>2 -</td>
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<td>UPTO50LB/23KG AND UPTO62LI/158LCM</td>
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</table>

MYTRIPANDMORE.COM/BAGGAGEDETAILSAM.BAGG

**CARRY ON ALLOWANCE**

**AM MEXLAX CARRY ON ALLOWANCE DATA NOT AVAILABLE**

**AM LAXMEX CARRY ON ALLOWANCE DATA NOT AVAILABLE**

**BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/ONLINE CHECKIN/FORM OF PAYMENT/MILITARY/ETC.**

*NOTE: The above document may not be to print line or print position specifications.*
Section 2: Travelport Galileo

Example 2.1:
The following is an example of the Travelport Galileo Itinerary Receipt document with the new Hazardous Materials verbiage and will be printed following the last line of the current terms and conditions. The new Hazardous Materials lines are highlighted on the following Itinerary Receipt document for illustration purpose only.

The following example of the E-ticket Itinerary Receipt document was printed from a Travelport Galileo BSP agency location:

```
THIS ETKT ITINERARY/RECEIPT MAY BE REQUIRED AT CHECK-IN AND MUST BE PRESENTED TO CUSTOMS AND IMMIGRATION IF REQUESTED

NAME: SMITH/MARYMS
DOC PRODS JEN 02NOV15 IATA: 99999992 1G-QTTRMI
TICKET NO. 125 9902459237 PLACE OF ISSUE: LANGLEY /GB FCIR
ISSUED BY: BRITISH AIRWAYS AGENT C10302
FARE TAX TAX TAX TOTAL
GBP  72.00 13.00GB 30.11UB 19.90XT GBP 135.01
YQ/YR - CARRIER IMPOSED FEES/CHARGES/SURCHARGES LEVIED BY AIRLINES
FORM OF PAYMENT: CC
NONREF/-V1R
LON BA AMS 55.17 BA LON 55.17 NUC110.34END ROE0.652504 XT 8.90CJ10.60RN0 .40VV

CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE- WHICH ARE HEREBY INCORPORATED BY REFERENCE. THESE CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER.
PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION- OR ITS PREDECESSOR- THE WARSAW CONVENTION- INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM)- MAY APPLY TO THE ENTIRE JOURNEY- INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS- THE APPLICABLE TREATY- INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS- GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER. CHECK WITH YOUR CARRIER FOR MORE INFORMATION.

THE CARRIAGE OF CERTAIN HAZARDOUS MATERIALS- LIKE AEROSOLS- FIREWORKS- AND FLAMMABLE LIQUIDS- ABOARD THE AIRCRAFT IS FORBIDDEN. IF YOU DO NOT UNDERSTAND THESE RESTRICTIONS- FURTHER INFORMATION MAY BE OBTAINED FROM YOUR AIRLINE.

BA  428 28NOV LONDON/ LHR AMSTERDAM/ AMS 0650 OK O 1PC 28NOV 28NOV
BA  429 02DEC AMSTERDAM/ AMS LONDON/ LHR 1025 OK O 1PC 02DEC 02DEC
**ITINERARY CONTINUED** PAGE 1

RLOC: BA -222IJ5
```
**Product Advisory**

Itinerary Receipt Mandated Verbiage for Hazardous Materials

**December 18, 2015**

TRAVELPORT CONFIDENTIAL INFORMATION

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**NAME:** SMITH/MARYMS  
**DOC PRODS JEN**  
**02NOV15**  
**IATA:** 99999992 1G-QTTRMI  
**TICKET NO.** 125 9902459237  
**PLACE OF ISSUE:** LANGLEY /GB FCIR  
**ISSUED BY:** BRITISH AIRWAYS  
**AGENT C10302**

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**GRAND TOTAL**

GBP 140.01

**NOTE:** The above document may not be to print line or print position specifications.

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Section 3: Travelport Worldspan

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December 18, 2015  
TRAVELPORT CONFIDENTIAL INFORMATION  
Page 9
Example 3.1:
The following is an example of the Travelport Worldspan Itinerary Receipt document to show the printing of the new Hazardous Materials verbiage and will be printed following the last line of the current terms and conditions. The new Hazardous Materials lines are highlighted on the following Itinerary Receipt document for illustration purpose only.

The following example of the E-ticket Itinerary Receipt document is printed from a U.S. agency location:

```
030933 ITINERARY RECEIPT
PAGE NO. 1
PNR: 1P-739FDH

BILLING ADDRESS
654390 MAIN STREET
ATLANTA GA 78912

BARR/JENNIFER

MARGARET DUNWOODY NAME FIELD DAT CLIENT45321 12MAR15

* ELECTRONIC TICKET * POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN
**REQUEST TERMS/CONDITIONS OF TRAVEL AND CARRIER LIABILITY NOTICES FROM
TRAVEL AGENCY OR THE TRANSPORTING CARRIER.**
THE CARRIAGE OF CERTAIN HAZARDOUS MATERIALS, LIKE AEROSOLS,
FIREWORKS, AND FLAMMABLE LIQUIDS, ABOARD THE AIRCRAFT IS
FORBIDDEN. IF YOU DO NOT UNDERSTAND THESE RESTRICTIONS, FURTHER
INFORMATION MAY BE OBTAINED FROM YOUR AIRLINE.
RESTRICTIONS-NONREF/PENALTY APPLIES/
ISSUED BY-SOUTH TRAVEL BOSTON MA

A TU 24MAR LV LOS ANGELES 915A NORTH AIRWAYS 842L OK
AR NEW YORK/KENNEDY 550P 0STOP 76W
NOT VALID FOR TRAVEL-BEFORE 24MAR/AFTER 24MAR

A MO 30MAR LV NEW YORK/KENNEDY 1200N NORTH AIRWAYS 421T OK
AR LOS ANGELES 325P 0STOP 757
NOT VALID FOR TRAVEL-BEFORE 30MAR/AFTER 30MAR

TICKET NUMBER(S): E3337526221424
SERVICE FEE MCO: 8880653938867

AIR FARE 429.77
TAXES AND CARRIER IMPOSED FEES 60.43
TOTAL AIR FARE 490.20
SERVICE FEE 45.00
AMOUNT DUE 535.20

YQ/YR - CARRIER IMPOSED FEES, CHARGES, SURCHARGES LevIED BY AIRLINES

THIS AMOUNT IS TO BE PAID BY: CHECK
```
EXAMPLE OF THE INVOICE REMARK LINE TO PRINT

THANK YOU FOR YOUR BUSINESS

BAGGAGE CHARGES ON MYTRIPANDMORE.COM/BAGGAGEDETAILSXX.XXGG

NOTE: The above document may not be to print line or print position specifications.

Example 3.2:
The following is an example of the Travelport Worldspan Itinerary Receipt document issued from a BSP agency location, the default being English text:

033026 ITINERARY RECEIPT
PAGE NO. 1
PNR: 1P-347SUZ

BILLING ADDRESS
4321 FIRST STREET
BUILDING 300
ATLANTA GA 30099

CARTERSVILLE/JENNIFER

MICHELLE       BRANCH OFFICE NAME REMARKS CLIENT432CODE     03APR15

* ELECTRONIC TICKET * POSITIVE IDENTIFICATION REQUIRED AT CHECK-IN CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE, WHICH ARE HEREBY INCORPORATED BY REFERENCE. THESE CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER. PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIES IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER. CHECK WITH YOUR CARRIER FOR MORE INFORMATION. THE CARRIAGE OF CERTAIN HAZARDOUS MATERIALS, LIKE AEROSOLS, FIREWORKS, AND FLAMMABLE LIQUIDS, ABOARD THE AIRCRAFT IS FORBIDDEN. IF YOU DO NOT UNDERSTAND THESE RESTRICTIONS, FURTHER INFORMATION MAY BE OBTAINED FROM YOUR AIRLINE. RESTRICTIONS—RESTRICTIONS AND PENALTY APPLY ISSUED BY-FIRST PLACE TRAVEL LONDON UK

A SA 25APR LV CHICAGO-OHARE     1810     NORTH AIRWAYS 294Y OK
26APR AR LONDON/HEATHROW 0805 BAGS ALLOWED- 2PIECE 0STOP 744

TICKET NUMBER(S): E3338953958527

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<tbody>
<tr>
<td>AIR FARE USD</td>
<td>1817.00</td>
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<tr>
<td>FARE -EQUIVALENT GBP</td>
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<tr>
<td>TAXES AND CARRIER IMPOSED FEES GBP</td>
<td>172.90</td>
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<tr>
<td>TOTAL AIR FARE GBP</td>
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<tr>
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<tr>
<td>AMOUNT CHARGED GBP</td>
<td>1400.90</td>
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</tbody>
</table>

YQ/YR - CARRIER IMPOSED FEES, CHARGES, SURCHARGES LEVIED BY AIRLINES

THIS AMOUNT WILL BE CHARGED TO CREDIT CARD: AX XXXX XXXX XXXX 4321

THANK YOU FOR YOUR BUSINESS

NOTE: The above document may not be to print line or print position specifications.

Example 3.2 continued:
This is PAGE 2 for the above E-ticket itinerary receipt document:

033026 ITINERARY RECEIPT

BILLING ADDRESS
4321 FIRST STREET
BUILDING 300
ATLANT GA 30099

CARTERSVILLE/JENNIFER

MICHELLE BRAND OFFICE NAME REMARKS CLIENT432CODE 03APR15

BAGGAGE ALLOWANCE
ADT

UA ORDLHR 1PC
BAG 1 -  NO FEE UPTO50LB/23KG AND UPTO62LI/158LCM
BAG 2 - 100.00 USD UPTO50LB/23KG AND UPTO62LI/158LCM
MYTRIPANDMORE.COM/BAGGAGEDETAILSU.A.BAGG

CARRY ON ALLOWANCE
UA ORDLHR CARRY ON ALLOWANCE DATA NOT AVAILABLE

BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/
ONLINE CHECKIN/FORM OF PAYMENT/MILITARY/ETC

NOTE: The above document may not be to print line or print position specifications.

In Travelport Worldspan, translated versions of the Itinerary Receipt document can be produced from the #L (Language) option for the EZ drivestream and will also include translated text for the Hazardous Materials Verbiage:

EZE#L-FRN (French)
EZE#L-PTE (Portuguese)
EZE#L-ESP (Espanol, Mexico)
EZE#L-ES1 (Espanol, Spain)
EZE#L-ES2 (Espanol, Peru)
EZE#L-POL (Polish)

Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>BSP</td>
<td>Billing and Settlement Plan</td>
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