Travelport Smartpoint Mapping – Travelport Worldspan

<table>
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<th>Product Advisory number:</th>
<th>3172</th>
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<td>Version:</td>
<td>01</td>
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**High level description:**
Retirement of Hotel Interactive Map (HIM) and generic Maps, along with removal of ability to set up links in the MyLinks section of Travelport Smartpoint (Travelport Worldspan).

Additionally, the current car mapping capability in Car Booking Tool when choosing a non-airport location (i.e. by city name or postal code) will be removed.

Note: Bing is retiring v6 of Maps which is what is currently used within Travelport Worldspan – Travelport Smartpoint for the noted tools. This requires an upgrade to the higher version of Bing Maps which wasn’t expected, so rather than have tools showing that wouldn’t work, they will be removed.

**Impact summary:**
Previous capabilities via Travelport Worldspan - Travelport Smartpoint tools that were supported by Bing Maps will no longer be available.

**Reason for issue:**
First notification

**Impacted customers:**
- ☒ Developers
- ☐ Agency customers
- ☐ Airline customers
- ☐ eCommerce customers
- ☐ Car, hotel, rail or cruise customers

**System:**
- ☒ Travelport Worldspan
- ☐ Travelport Galileo
- ☐ Travelport Apollo

**Load to pre-production:**
27-Jul-17 22:00 EDT 03.00 (29-Jul) BST

**Web services:**
(API and Messaging)
Not applicable

**Issue history:**
Version 01 issue date: 27-Jul-17 and 31-Jul-17
Overview

Due to Bing retiring v6 of the API for mapping that Travelport Worldspan - Travelport Smartpoint was using for the Hotel Interactive Map (HIM), generic Maps access and Non-Airport Car Rental mapping the following changes are necessary:

- Hotel Interactive Maps will be retired – users can begin using the new hotel mapping capability that was introduced in version 7.3 in both Smartscreen and the Hotel Booking Tool.
- Users will no longer have the ability to set up their own MyLinks to any of the previously supported mapping tools – this includes the Hotel Interactive and the generic Maps tool.
- Mapping capability from the Car Booking Tool for Non-Airport locations will be removed.

Customer benefit

- Avoidance of issues because links to previously supported maps would no longer work
- One single mapping tool utilized within Travelport Worldspan – Travelport Smartpoint

Detail and customer examples

Retirement of Hotel Interactive Maps and generic Maps
Hotel Interactive Maps will no longer show up in the Reservations menu of Travelport Smartpoint. Also – under the Smart Tools menu, the option for Maps will be removed.
(Old menus on left, new ones on right).
If a user did recently use either of these tools, it may still show up in their "My Last 10 Scripts" listing (as shown below). If this is the case, when the user attempts to select it from this listing, they will be provided the following message.
Usage of **My Links section** to set up a link to Hotel mapping or the generic Maps will require the following change. The two options for HotelMaps and InteractiveMaps along with the generic Maps will be removed from the Script selection drop-down. If user still has a link set up using any of these selections, they will receive the same message as noted above, until they remove their link (which can be done by using the trash can icon to the right of + which is used to add a new link).
Removal of Non-Airport car map link from Car Booking Tool

Previously non-airport car results provided a ‘Map’ link that would allow the user to display a map for that single car location. This capability will be removed. A full car mapping capability will be addressed in a future release of Travelport Smartpoint.

Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<td>HIM</td>
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