# Product Advisory

## Travelport Merchandising Suite - Jambojet (JM) - New Carrier Code

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<th>Product Advisory number:</th>
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<td>Version:</td>
<td>01</td>
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### Load to production:
Not applicable

### High level description:
Jambojet has changed the IATA airline code under which it operates from JX to JM.

### Impact summary:
All Jambojet flights provided by the Travelport Merchandising Suite are now presented with the airline code JM. It is also possible now to book all Jambojet flights on the route Nairobi (NBO) – Mombasa (MBA).

### Reason for issue:
First notification

### Impacted customers:
- ☒ Agency customers
- ☐ Airline customers
- ☒ eCommerce customers
- ☐ Car, hotel, rail or cruise customers

### System:
- ☒ Travelport Galileo
- ☒ Travelport Apollo
- ☒ Travelport Worldspan

### Load to pre-production:
Not applicable

### Web services:
(API and Messaging)
Not applicable

### Issue history:
Version 01 issue date: 26-Jun-17
Overview

Since the carrier changed their airline code from JX to JM, all Jambojet flights provided by the Travelport Merchandising Suite are now presented with the new airline code, JM. This change makes it possible now to present and book all Jambojet flights, including those operating on the route: Nairobi (NBO) – Mombasa (MBA).

Information available on ASK Travelport:

For examples and guidelines on how to book, please refer to the following ASK Travelport answers:

- Where can I find the Travelport Aggregated Shopping User Guide for Galileo? AN9274
- Where can I find a Travelport Aggregated Shopping user guide for Apollo? AN10822
- Where can I find a user guide for Travelport Aggregated Shopping on Worldspan? AN9727
- Where can I find the Travelport Aggregated Shopping User Guide for Worldspan Travelport Smartpoint? AN13552
- Jambojet FAQ Answer Number AN15093

For full assistance on booking direct payment carriers via Travelport Smartpoint, please refer to the Travelport Smartpoint user guide. The user guide can be accessed via the Help menu in the Travelport Smartpoint application.

Customer benefit

Parity of content between the carrier website and Travelport Merchandising Suite.

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