Product Advisory

**Travelport Merchandising Suite**

Introducing Chargeable Seating for Pegasus Airlines (PC)

---

**Product Advisory number:** 3155

**Version:** 01

**Load to production:** 22-Jun-17

**High level description:** Pegasus Airlines (PC) introduces the ability to sell chargeable seats with EMD fulfilment on Travelport Galileo.

**Impact summary:** Travel agents using Travelport Galileo will now see Pegasus Airlines (PC) chargeable seats within the Travelport Smartpoint Graphical Seat Map.

---

**Countries:**

- A – Albania, Antigua, Aruba, Australia, Austria
- B – Bahrain, Belgium, Bosnia, Bulgaria
- C – Cameroon, Costa Rica, Croatia, Cyprus, Czech Republic
- D – Denmark, Dominican Republic
- E – Egypt, Estonia
- F – Finland, France
- G – Georgia, Germany, Greece, Guyana
- H – Hong Kong, Hungary
- I – India, Indonesia, Ireland, Israel, Italy
- J – Japan, Jordan
- K – Kazakhstan, Kenya, Korea, Kosovo, Kuwait
- L – Latvia, Lebanon, Liechtenstein, Lithuania, Luxembourg
- M – Macedonia, Malaysia, Malta, Moldova, Mongolia, Montenegro, Morocco, Martinique
- N – Netherlands, Netherlands Antilles, Norway
- O – Oman
- P – Pakistan, Panama, Portugal
- Q – Qatar
- R – Romania, Russia
- S – Saudi Arabia, Serbia, Singapore, Slovakia, Slovenia, Spain, St Lucia, Surinam, Sweden, Switzerland
- T – Tanzania, Thailand, Trinidad and Tobago, Turkey
- U – Uganda, United Arab Emirates, Ukraine, United kingdom

Travel agents may refer to the Travelport Interactive Merchandising Map for the most up to date list of countries:


---

**Reason for issue:** First notification
## Product Advisory

**Travelport Merchandising Suite**

### June 30, 2017

**TRAVELPORT CONFIDENTIAL INFORMATION**

---

**Impacted customers:**

- [☐] Internal only
- [☒] Developers
- [☒] Agency customers
- [☐] Airline customers
- [☐] eCommerce customers
- [☐] Car, hotel, rail or cruise customers

**System:**

- [☒] Travelport Galileo
- [☐] Travelport Apollo
- [☐] Travelport Worldspan

**Load to pre-production:** Not applicable

**Web services:**

(API and messaging)

- Not applicable

**Issue history:**

Version 01 issued: 03-Jul-17
Overview

Pegasus Airlines (PC) is launching the ability to select chargeable seating in advance, to Travelport subscribers using Travelport Galileo. These services require fulfilment by Electronic Miscellaneous Documents (EMDs) associated to the ticket (EMD-A).

PC chargeable seats will become available via Travelport Universal API and Travelport Universal Desktop at a later date and will be announced separately once testing is completed.

For more information on the PC ancillary services and general information about EMD service fees please refer to the following ASK Travelport answers:

- PC_Pegasus Airlines - Where can I find information on ancillary services and service fees offered by Pegasus Airlines? (Answer ID: AN15564)
- Airline EMD FactSheet (Contained within Answer ID: AN9186)

Customer benefit

- Integration of airline merchandising content enables Travelport connected agencies to quickly and easily access information in their standard workflow – eliminating the time spent switching to and from airline websites.
- Agents are able to advise their clients of the total cost of their trip during the point of sale workflow process, enabling travellers to know what services are included in the price, or avoid or be aware of any hidden extra costs.
- Display and options to sell ancillaries through Travelport Merchandising Suite allows agencies to provide a better level of service through the management of customer’s expectations, improving satisfaction levels and potential for repeat business.

Detail and customer examples

Chargeable seats

To access the graphical seat map from Travelport Smartpoint, click on the booking class in your PNR:

Travelport Galileo:
The graphical seat map will display:

**Travelport Galileo:**

Hover over a seat to display pricing and other seat information. Select a seat by clicking on the seat number:

**Travelport Galileo:**
After all seats are selected, click on Apply:

Travelport Galileo:

[Image of screen showing seat selection]

Seat selection is completed:

Travelport Galileo:

[Image of screen showing successful booking]

Travelport Smartpoint will automatically build the required SSR ASVC in the PNR. The EMD for the ancillary service purchase must be issued in conjunction with the passenger ticket, so the next step for the agent is to issue the ticket, note the ticket number, and then issue the EMD like in the below example:

Travelport Galileo example: EMDI/ICxxxxxxxxxxxx (where xxxxxxxxxxxxx is the ticket number)
Airline Name: Pegasus (PC)

<table>
<thead>
<tr>
<th>Description of Fee</th>
<th>RFIC</th>
<th>RFISC</th>
<th>Method</th>
<th>Group</th>
<th>EMD type</th>
<th>ICW</th>
<th>Refund</th>
<th>Void</th>
<th>Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-Reserved Seat Assignment</td>
<td>A</td>
<td>OBS</td>
<td>Smartpoint</td>
<td>SA</td>
<td>EMD-A</td>
<td>Y</td>
<td>N</td>
<td>Y</td>
<td>N</td>
</tr>
</tbody>
</table>

Related product advisories available on ASK Travelport:

<table>
<thead>
<tr>
<th>Product Advisory Number</th>
<th>Product Advisory Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Advisory PA 917</td>
<td>Airline Additional Services Display Functions in Apollo and Galileo</td>
</tr>
<tr>
<td>Product Advisory PA 1338</td>
<td>Travelport Merchandising Solutions Sell Functionality</td>
</tr>
<tr>
<td>Product Advisory PA 1604</td>
<td>Merchandising Ancillary Services in Galileo</td>
</tr>
<tr>
<td>Product Advisory PA 1613</td>
<td>Worldspan – Merchandising Ancillary Services</td>
</tr>
<tr>
<td>Product Advisory PA 1820</td>
<td>Ancillary Services Catalogue using Fare Quote entry</td>
</tr>
<tr>
<td>Product Advisory PA 1821</td>
<td>Ancillary Service Catalogue Display Enhancements</td>
</tr>
<tr>
<td>Product Advisory PA 1844</td>
<td>Restrict the Ability to Segment Select in the Ancillary Service Catalogue</td>
</tr>
<tr>
<td>Product Advisory PA 1183</td>
<td>Electronic Miscellaneous Document for Apollo, Galileo and Worldspan</td>
</tr>
<tr>
<td>Product Advisory PA 1572</td>
<td>Manual SVC for EMD</td>
</tr>
<tr>
<td>Product Advisory PA 1237</td>
<td>MIR for Electronic Miscellaneous Documents (EMD)</td>
</tr>
<tr>
<td>Product Advisory PA 1238</td>
<td>TAIR Specifications for EMD for Worldspan</td>
</tr>
<tr>
<td>Product Advisory PA 1246</td>
<td>Travelport Merchandising Paid Seats - Enhancements to Seat Map Displays for Apollo, Galileo and Worldspan</td>
</tr>
<tr>
<td>Product Advisory PA 2900</td>
<td>Travelport Merchandising Suite - Introducing Ancillary Services for Pegasus Airlines (PC)</td>
</tr>
</tbody>
</table>

Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>EMD</td>
<td>Electronic Miscellaneous Document</td>
</tr>
<tr>
<td>EMD-A</td>
<td>Associated Electronic Miscellaneous Document</td>
</tr>
<tr>
<td>PNR</td>
<td>Passenger Name Record</td>
</tr>
<tr>
<td>SSR ASVC</td>
<td>Special Service Request - Ancillary Service</td>
</tr>
</tbody>
</table>

Travelport provides this document for information purposes only and does not guarantee that the information contained in this document is accurate, current or complete. This document and the products listed herein are subject to change without notice.

© 2017 Travelport. All rights reserved. Travelport, the Travelport logo, Apollo, Galileo, and Worldspan are trademarks of Travelport. All other marks are the property of their respective owners.