# Allow Spaces in the PNR Name Field on Travelport Galileo

<table>
<thead>
<tr>
<th>Product Advisory number:</th>
<th>3458</th>
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<td>Version:</td>
<td>02</td>
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**Effective date:** To Be Determined

**High level description:** This enhancement will provide the ability to include a space within the First and Last Name Field in the PNR

**Impact summary:** Provides exact name match with travelers’ identification and profiles

**Reason for issue:** Load date is To be Determined, and additional information added to Customer Example

**Impacted customers:**
- ☒ Developers
- ☒ Agency customers
- ☒ Airline customers
- ☒ eCommerce customers
- ☒ Car, hotel, rail or cruise customers

**System:**
- ☒ Travelport Galileo
- ☐ Travelport Apollo
- ☐ Travelport Worldspan

**Load to pre-production:** 08-Oct-18

**Web services:** Not applicable

**Issue history:**
- Version 01 issue date: 13-Aug-18
- Version 02 issue date: 27-Aug-18
Overview

In Travelport Galileo spaces will now be allowed when creating the Name Field in a PNR. This enhancement will allow spaces between alphas, as well as multiple occurrences of said spaces. This applies to both the First and Last Name fields.

Customer benefit

- Exact name matches for traveller when showing other forms of identification such as passport while traveling.
- Boarding passes will match the names as they appear in the PNR.
- Enables agent to put in passengers given First and Last Name that may include spaces

Detail and customer examples

For a Travelport Galileo PNR Name Field; minimum two alpha characters for the Last Name and one alpha character for the First Name will be maintained with this enhancement.

The name field lengths in the PNR will remain the same with a maximum field length of 55 characters.

If a carrier returns messaging with spaces that have been removed from the name, the system will realign the name field within Travelport Galileo, i.e. no spaces present.

For the name field the system will require two contiguous alpha characters for Last Name; or the user will see ‘LENGTH ERROR MESSAGE’

If a blank is the first character of either a Last Name or First Name, system will automatically remove the blank.

If a blank is trailing the name, system will automatically remove the blank.

If a blank is the second character of the Last Name it will be removed.

Examples-

- **Entry > N. VAN DYKE/DICK**  **Display > N.VAN DYKE/DICK**
  - This is valid as after the first blank is removed as there are two contiguous alpha characters in Last Name

- **Entry > N. VON DREHLE/ DAVID**  **Display > N.VON DREHLE/DAVID**
  - This is valid as after the leading blanks are removed from the first name

- **Entry > N. TWO LAST / FIRST NAME**  **Display > N.TWO LAST/FIRST NAME**
  - This is valid as after the leading and trailing blanks are removed
• Entry > N. O REILLY/ IRISH
  Display > N.OREILLY/IRISH

  This is valid as the blank after the first alpha character of the last name is removed.

Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tr>
<td>PNR</td>
<td>Passenger Name Record</td>
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