# System Automatically Appending 4TJ Negotiated Rate Access Code

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<th>3378</th>
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<tbody>
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<td>Version</td>
<td>03</td>
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<tr>
<td>Effective date:</td>
<td>25-Aug-18  10:00 EDT  15:00 BST</td>
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**High level description:**
Travelport negotiated an exclusive rate with specific hotel properties available for all Travelport customers. The negotiated / multi-level rate access code is “4TJ”. Not all properties participate and may not return the Travelport exclusive rate. Travelport will continue to add additional hotel properties to the Travelport exclusive rate program.

**Impact summary:**
Screen displays are not changing. For the properties supporting the Travelport exclusive negotiated rate, customers will see the 4TJ negotiated rate access code in the HOC availability response. No new error responses.

**Reason for issue:**
Production date changed from August 21 to August 25, 2018

**Impacted customers:**
- ☒ Agency customers

**System:**
- ☒ Travelport Galileo
- ☒ Travelport Apollo

**Load to pre-production:**
02-Jun-18  02:00 EDT  07:00 BST

**Web services:**
GWS Structured Data

**Issue history:**
Version 01 issue date: 14-May-18
Version 02 issue date: 09-Jul-18
**Version 03 issue date: 20-Aug-18**
Overview

Travelport has worked with numerous hotel properties to negotiate an exclusive rate for all Travelport customers. The negotiated / multi-level rate access code of 4TJ will automatically be appended to the HOC hotel request.

The system will only auto append the 4TJ exclusive discounted rate access code if the customer has entered less than 4 negotiated rate access codes or if one of the 4 negotiated rate access codes is not valid.

When the customer does not add the 4TJ negotiated rate access code to the Shop or Availability (HOI/HOA) entry, the system will automatically append the Travelport exclusive discounted 4TJ rate access code to the HOC entry.

Note:
- 4TJ can be combined with one or more negotiated rate codes up to a maximum of 4 negotiated rate access codes
- No changes to the search qualifiers that can be added to the HOI, HOA, and HOC entries
- Not all properties participate in Travelport exclusive discounted rates.
- The 4TJ negotiated rate access code will not auto append to the HOA/HOI/HOC entry when a Master multi-level rate access code is used on the hotel request.
- The customer has the option to enter the 4TJ negotiated rate access code to the HOI, HOA, or HOC entry

Customer benefit

- Access to the Travelport Exclusive Rates without entering the 4TJ rate access code
- Improves efficient and reduce keystrokes
Detail and customer examples

Travelport Apollo and Travelport Galileo Desktop Entries

Hotel Index (HOI) without negotiated rate access code

Entry: HOI10AUG-12AUGLON1

Response:

Hotel Complete Availability (HOC) – continuation entry from HOI. The system auto appends 4TJ negotiated rate access code and sends the 4TJ code to the Hotel Provider.

Entry: HOC18 (18 is the line number from the above response)

HOC Response (partial display). The Hotel Provider will return the 4TJ rates and all other rates available.
Hotel Index (HOI) with negotiated rate access code entered by the customer.

**Entry:** HOI10AUG-12AUGLON1/@DUR

**Response:** (partial display)

![Hotel Index Entry](image1.png)

Hotel Complete Availability (HOC) – continuation entry from HOI. The system auto appends 4TJ negotiated rate access code.

**Entry:** HOC1 (1 is the line number from the above response). The system will send the DUR and 4TJ negotiated rate access code.

**HOC Response** (partial display). The Hotel Provider will return the DUR, 4TJ negotiated rates, and all other rates available.

![Hotel Complete Availability Entry](image2.png)
Hotel Shop (HOA) without negotiated rate access code entered by the customer.

**Entry:** HOA10AUG-12AUGLON1

Response: (partial display)

![Hotel Complete Availability (HOC) - continuation entry from HOA.](image)

Hotel Complete Availability (HOC) – continuation entry from HOA. The system auto appends 4TJ negotiated rate access code.

**Entry:** HOC1. The system will send the 4TJ negotiated rate access code to the Hotel Provider.

**HOC Response** (partial display). The Hotel Provider will return the rates for 4TJ and all other rates available.

![HOC Response](image)
Hotel Shop (HOA) with negotiated rate access code entered by the customer.

**Entry:** HOA10AUG-12AUG@1/8DUR

**Response:** (partial display)

![Hotel Shop Entry](image)

Hotel Complete Availability (HOC) – continuation entry from HOA. The system auto appends 4TJ negotiated rate

**Entry:** HOC1 (1 is the line number from the above response). The DUR and 4TJ negotiated rate access code will be sent to the Hotel Provider.

**HOC Response** (partial display). The Hotel Provider will return the DUR, 4TJ negotiated rates, and all other rates available.

![Hotel Complete Availability](image)
HOC (complete availability) direct entry without negotiated rate access code. The system will auto append the 4TJ negotiated rate access and send to the Hotel Provider.

**Entry:**  HOC10AUG-2NT/05228/1

**HOC Response:** (partial response). The Hotel Provider will return the 4TJ rates and all other rates available.

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HOC (complete availability) direct entry with negotiated rate access code added by the customer.

**Entry:**  HOC10AUG-2NT/24532/1/@DUR

**HOC Response** (partial availability). The Hotel Provider will return the DUR, 4TJ negotiated rates, and all other rates available.
**Note:** The system will auto append the 4TJ negotiated rate access code to the HOC continuation entry if less than 4 negotiated rate access codes are added to the Hotel Index (HOI), Hotel Shop (HOA), or the Hotel Complete Availability (HOC) entry. The examples shown in the product advisory are only examples, not all properties participate and may not return the Travelport exclusive discounted rates.

Example entry: HOC10AUG-2NT//24532/1/@XXX+XXX+XXX+XXX. The system will not auto append the 4TJ negotiated rate access code.

**GWS Structured Data Example**

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Response (4TJ is system added):
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