# Corporate Client Identifier (CLID) Verification

<table>
<thead>
<tr>
<th>Product Advisory number:</th>
<th>3405</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version:</td>
<td>04</td>
</tr>
</tbody>
</table>

**Effective date:**

<table>
<thead>
<tr>
<th>Load to production</th>
<th>29 Sep-18</th>
<th>00:30 EDT</th>
<th>05:30 BST</th>
</tr>
</thead>
</table>

**High level description:**

Interactive Corporate Client Identifier (CLID) Verification allows airlines to automatically validate the accuracy of CLID numbers when agencies create the Special Services Request (SSR) CLID field. The validation will be done at the point the SSR CLID is entered with or without flight segment booked.

**Impact summary:**

A verified SSR CLID will have a new indicator asterisk (*) following the CLID number upon re-display.

**Reason for issue:**

Production load date changed, and additional information for customer examples.

**Impacted customers:**

- [☐] Internal only
- [☒] Developers
- [☒] Agency customers
- [☒] Airline customers
- [☒] eCommerce customers
- [☐] Car, hotel, rail or cruise customers

**System:**

- [☒] Travelport Galileo
- [☐] Travelport Apollo
- [☐] Travelport Worldspan

**Load to pre-production:**

<table>
<thead>
<tr>
<th>29-Jun-18</th>
<th>18:00</th>
<th>EDT</th>
<th>23:00</th>
<th>BST</th>
</tr>
</thead>
</table>

**Web services:**

(API and Messaging) Not Applicable

**Issue history:**

- Version 01 issue date: 05-Jun-18
- Version 02 issue date: 09-Jul-18
- Version 03 issue date: 06-Aug-18
- **Version 04 issue date: 10-Sep-18**
Overview

This enhancement provides Travelport Galileo the ability to send the SSR CLID number for validation by the carrier interactively. This is done upon entry of the SSR CLID without flight segment booked.

Please note:

- Carriers must elect to participate in SSR CLID validation via bi-lateral agreement.
- The verification of the SSR CLID by a participating carrier happens upon entry.
- After a SSR CLID is entered you must re-display the SSR element (*SI Entry) to see the confirmation.
- A validated SSR CLID displays an asterisk (*) immediately after the CLID number in SI display.
- Once validated, modification or deletion of the SSR CLID from the PNR is restricted.
- Only one SSR CLID is permitted per carrier in the PNR.
- The SSR CLID can be added at any time and will be validated upon entry. This can be done pre-book and post-book.
- A SSR CLID that has not been validated can be deleted and re-entered for verification if the carrier participates in SSR CLID verification.

Customer benefits

Airlines:

Airlines participating in this product will have the CLID validated directly with the airline.

Travel agencies:

SSR CLID verification by the airline happens upon SSR entry, with or without a booked segment. A redisplay of the SSR CLD with an asterisk (*) immediately following the last digit of the CLID indicates successful verification.

Detail and customer examples

After a SSR CLID is entered, using the *SI entry, redisplays the validated SSR CLID with an asterisk (*) immediately after the CLID number shown below:

<table>
<thead>
<tr>
<th>SEGMENT/PASSENGER RELATED</th>
<th>MANUAL SSR DATA ***</th>
</tr>
</thead>
<tbody>
<tr>
<td>M 1. SSRCLID LX HK /C900479828709*</td>
<td>Validated CLID number</td>
</tr>
<tr>
<td>M 2. SSRCLID LH HK /C900479828709*</td>
<td></td>
</tr>
<tr>
<td>M 3. SSRCLID OS HK /C900479828709*</td>
<td></td>
</tr>
<tr>
<td>M 4. SSRCLID SN HK /C900479828709*</td>
<td>Invalid CLID number</td>
</tr>
<tr>
<td>M 5. SSRCLID 4U HK /C900479828709</td>
<td></td>
</tr>
<tr>
<td>NO OSI EXISTS</td>
<td></td>
</tr>
</tbody>
</table>
If the CLID entered has not been validated or is invalid the asterisk (*) will not be returned or appended immediately after the last digit of the CLID number (without spaces) at the end of the SSR element.

**Example SSR CLID entry in Travelport Galileo Travelport Smartpoint:**

![SSR CLID entry in Travelport Galileo Travelport Smartpoint](image)

Note: the position of the (*) upon entry of the SSR CLID has spaces after the CLID whereas a validated CLID number will have the asterisk immediately after the last digit of the verified number.

**Glossary**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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</thead>
<tbody>
<tr>
<td>CLID</td>
<td>Corporate Client Identifier</td>
</tr>
<tr>
<td>SSR</td>
<td>Special Services Request</td>
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</tbody>
</table>

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