**Product Advisory**

**Travelport Smartpoint for Travelport Worldspan Custom Itinerary**  
**Revert to Prior Version Release**

<table>
<thead>
<tr>
<th>Product Advisory number:</th>
<th>3472</th>
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<tbody>
<tr>
<td>Version:</td>
<td>01</td>
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| Effective date:          | 15 Sep 18 |
| (Load to production)     | 08:00 EDT 13:00 BST |

**High level description:**  
Changes made to Custom Itinerary with Travelport Smartpoint for Travelport Worldspan release v8.1 will be removed. The features and functionality of Custom Itinerary will revert to those available prior to the v8.1 release with the addition of the link to the Airline baggage information as mandated by the US Department of Transportation and the inclusion of the Data Protection Notice as mandated by the EU.

**Impact summary:**  
The features and functionality available in Custom Itinerary prior to the v8.1 release will be fully restored with this change. Apart from the link to the Airline baggage information and the Data Protection Notice, the new features associated with the enhancements made to Custom Itinerary in the v8.1 release will no longer be available.

**Reason for issue:**  
First notification

**Impacted customers:**
- ☒ Agency customers
- ☒ Airline customers
- ☐ eCommerce customers
- ☒ Car, hotel, rail or cruise customers

**System:**
- ☐ Travelport Galileo
- ☐ Travelport Apollo
- ☒ Travelport Worldspan

**Load to pre-production:**  
Not applicable

**Web services:**
(API and Messaging)
Not applicable

**Issue history:**  
Version 01 issue date: 10-Sep-18
Overview

With this Hot Fix, the features and functionality of Custom Itinerary in Travelport Smartpoint for Travelport Worldspan will revert to those available prior to the Travelport Smartpoint v8.1 release with the addition of the link to the Airline baggage information and inclusion of the Data Protection Notice on the itinerary.

All other changes and enhancements made to Custom Itinerary with the v8.1 release have been removed and are no longer available with this Hot Fix.

The option to shift between Custom Itinerary versions has been removed. The #CIOLD format is no longer required.

Customer benefit

Travelport Smartpoint for Travelport Worldspan users have access to the features and functionality provided in the prior version of Custom Itinerary with the addition of the link to the Airline baggage information and the inclusion of the Data Protection Notice on the itinerary.

Detail and customer examples

The Custom Itinerary Screens are the same as found in Travelport Smartpoint for Travelport Worldspan v8.0 with the addition of the link to the Airline baggage information.

Examples:

![Custom Itinerary Example](image)

- **Itinerary Set Up**
  - Grouped Itinerary - All selected travelers appear on a single itinerary
  - Separate Itineraries - Each selected traveler appears in their own separate itinerary

- **Passengers**
  - All Passengers
  - Select Passengers

- **Documents**
  - All Documents
  - Select Documents

- **Email Address**
  - Separate additional emails with ;
  - cc:
  - Separate additional emails with ;
  - bcc:
  - Separate additional emails with ;

- **Subject**
  - Itinerary for ["Passenger" Tuesday, 12 June 2018]

*Passenger name to be populated upon send
Click the Preview and Edit button to continue.
Move to the Baggage Information screen.
Click on link "Click here for more information"
Clicking on the 'more information' button will redirect to the Airline baggage URL.

### Baggage Information

**ADULT PASSENGERS (4)**

**ATL > DEN**
  - **Baggage Allowance Information**
  - **Baggage Allowance:** 0 Piece Plan
  - **Bag 1:** 25.00 USD - UPTO50LB/23KG AND UPTO62LI/158LCM
  - **Bag 2:** 35.00 USD - UPTO50LB/23KG AND UPTO62LI/158LCM
  - **Carry On Allowance Information**
  - **ATL > DEN**
    - **Carry On Allowance:** 1 Piece Plan
  - **Bag 1:** NO FEE - PERSONAL ITEM

**DEN > ATL**
  - **Baggage Allowance Information**
  - **Baggage Allowance:** 0 Piece Plan
  - **Bag 1:** 25.00 USD - UPTO50LB/23KG AND UPTO62LI/158LCM
  - **Bag 2:** 35.00 USD - UPTO50LB/23KG AND UPTO62LI/158LCM
  - **Carry On Allowance Information**
  - **DEN > ATL**
    - **Carry On Allowance:** 1 Piece Plan
  - **Bag 1:** NO FEE - PERSONAL ITEM

### Travel Segment Examples:

#### Tuesday, 12 June 2018
- **Air**
  - **DETA Flight - 1802**
  - **Depart:** ATL
  - **Arrive:** DEN
  - **12:20**
  - **13:32**
  - **Status:** Confirmed
  - **Airline Ref:** 4M6SE
  - **Class:** Y Economy/Coach

#### Wednesday, 25 April 2018
- **Hotel**
  - **Hilton**
  - **200 Inverness Drive West**
  - **1-303-799-5800**
  - **Check In:** Saturday, 28 April 2018
  - **Confirmation:** 1234567890

#### Wednesday, 25 April 2018
- **Car**
  - **Hilton**
  - **24500 East 78th Avenue**
  - **303-542-3800**
  - **Pick Up:** Wednesday, 25 April 2018
  - **DENVER INTERNATIONAL AIRP**
  - **Drop Off:**
  - **DENVER INTERNATIONAL AIRP**
  - **Confirmation:** 1234567890

Baggage Advisory: BAGGAGE DISCOUNTS MAY APPLY BASED ON FREQUENT FLYER STATUS/ONLINE CHECK-IN/FORM OF PAYMENT/MILITARY/ETC.
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