## Travelport Search Control Console – Changes to the Online Bias Solutions Rule

### Product Advisory

<table>
<thead>
<tr>
<th>Product Advisory number:</th>
<th>3430</th>
</tr>
</thead>
<tbody>
<tr>
<td>Version:</td>
<td>01</td>
</tr>
</tbody>
</table>

### Effective date:

| 14-Jul-18 | 21:00 | EDT | 02:00 (15-Jul) | BST |

### High level description:

Changes are being made to simplify the Online Bias Solutions rule.

### Impact summary:

The bias value will no longer be collected. A value of ‘10’ will be used for all Online Bias Solutions rules.

### Reason for issue:

First notification

### Impacted customers:

- ☒ Agency customers
- ☐ Airline customers
- ☒ eCommerce customers
- ☐ Car, hotel, rail or cruise customers

### System:

- ☒ Travelport Galileo
- ☒ Travelport Apollo
- ☒ Travelport Worldspan

### Load to pre-production:

| 29-Jun-18 | 15:00 | EDT | 20:00 | BST |

### Web services:

(API and Messaging) Not applicable

### Issue history:

Version 01 issue date: 09-Jul-18
Overview

The following changes are being made to the Travelport Search Control Console’s Online Bias Solutions rule.

- The ability to specify a bias value of 1-10 is being removed. Now, all rules of this type will be created with a bias value of ‘10’, which means that, when applied, this rule will ensure that only online solutions are returned for the Geography specified in the rule.
- Existing Online Bias Value rules with a bias value not equal to ‘10’ will be discontinued and moved to History.
- Support for Geography Exceptions at the Airport Level will be removed temporarily until a known issue with them is resolved.

Customer benefit

- The Online Bias Solutions rule’s behavior will better meet customers’ expectations.

Detail and customer examples

Change to the Online Bias Solutions Rule

Current Collection of Bias Value

Currently, there is a textbox for the customer to enter a bias value of 1 – 10.

Elimination of Collection of Bias Value

The textbox will be replaced with informational text.
‘Airport’ available for selection as a Geography Exception Location Type

Currently, ‘Airport’ is a selection as a Location Type for a Geography Exception.

Elimination of ‘Airport’ as a Geography Exception Location Type

‘Airport’ is removed from the dropdown only for the Online Bias Solutions rule type.

Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>SCC</td>
<td>Travelport Search Control Console</td>
</tr>
</tbody>
</table>

Travelport provides this document for information purposes only and does not guarantee that the information contained in this document is accurate, current or complete. This document and the products listed herein are subject to change without notice.

© 2018 Travelport. All rights reserved. Travelport, the Travelport logo, Apollo, Galileo, and Worldspan are trademarks of Travelport. All other marks are the property of their respective owners.