# Large TTY (4K) Handling on Travelport Worldspan

**Product Advisory number:** 3419  
**Version:** 01  
**Effective date:** (Load to production) 21-Jul-18 00:30 EDT 05:30 BST  

**High level description:** This is to expand the limitation of TTY outbound messages to a maximum of 4K. It applies to Amadeus hosted carriers on the Travelport Worldspan system, and will prevent rejects when processing large or group bookings.

**Impact summary:** This expansion will prevent rejects for large or Group booking PNRs.

**Reason for issue:** First notification

**Impacted customers:**  
- ☐ Internal only  
- ☒ Developers  
- ☐ Agency customers  
- ☒ Airline customers  
- ☐ eCommerce customers  
- ☐ Car, hotel, rail or cruise customers

**System:**  
- ☐ Travelport Galileo  
- ☐ Travelport Apollo  
- ☒ Travelport Worldspan

**Load to pre-production:** Not applicable

**Web services:** (API and Messaging) Not applicable

**Issue history:** Version 01 issue date: 09-Jul-18
Overview

This effort is to expand the outbound TTY messages to 4K limit. If the message exceeds that length, then multiple messages will be sent. This has been activated for Amadeus hosted carriers on Travelport Worldspan.

Customer benefit

- Customers will no longer have ticketing and EMD issuance transactions time out
- Customers will no longer have unreported ticket numbers to the carrier
- No lost or truncated data when processing very large bookings or group bookings

Detail and customer examples

Note: Detail and Customer Examples are not applicable for this Advisory. This is a capacity change only and not functional.

Glossary

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<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>EMD</td>
<td>Electronic Miscellaneous Document</td>
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<tr>
<td>PNR</td>
<td>Passenger Name Record</td>
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<td>TTY</td>
<td>Teletype Message</td>
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